

April 2015

# Phoenix

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## Thank you city volunteers for all you do!

*City volunteers range from senior citizens to young adults, including this Phoenix Police Department Explorer.*



**A**pril is National Volunteer Appreciation Month - a time to say thank you to all those dedicated volunteers for helping to make Phoenix one of the friendliest and most livable cities in the nation.

This past year, more than 30,000 people volunteered their time through the city's Volunteer Phoenix program, amounting to more than 550,000 hours.

Volunteer Navigators help make Phoenix Sky Harbor the "friendliest airport in the nation," and Police and Fire

volunteers help keep our neighborhoods safe. Volunteers help the Human Services and Law departments provide extra care for seniors, veterans, youth and the homeless, and they share their love of reading through programs at the Phoenix Public Library. Other departments also rely on volunteers, all of whom provide that extra level of customer service.

More information about Volunteer Phoenix is available at phoenix.gov/volunteer and Twitter @myvolunteerphx.

## Head Start recruiting for 2015-16

**T**he Human Services Department is celebrating the 50th anniversary of Head Start and is now recruiting children for the 2015-16 school year.

The center-based Head Start program is looking for children 3 or 4 years old and parents of children with special needs to apply. Head Start offers children from diverse backgrounds active learning activities, nutritious meals and snacks, health screenings, and disabilities- and mental-health services.

Families must meet federal income guidelines for family size to be eligible

to enroll.

As part of the 50th anniversary, the city is looking for former Head Start students and parents to celebrate their accomplishments and contributions to the community. Since 1965, Head Start has been the premier model for providing children an opportunity for success: More than 31 million children have benefited from its comprehensive services.

If you are Head Start alumni or parent or need more information about recruitment, visit phoenix.gov/headstart or call 602-262-4040.

## Pango app takes the stress out of parking

**T**he city recently launched Pango, a new app that allows drivers to pay for hourly parking by smartphone. There are three ways to access Pango: (1) download the Pango parking app from your smartphone; (2) dial 1-844-Pango44 (1-844-726-4644) from any phone; (3) go to mypango.com.

Pango is free but requires an account to pay remotely. The fee for each Pango transaction is seven cents. Phoenix



parking meters and pay stations will continue to accept all existing forms of payment (credit/debit cards and coins).

The city enforces meters and pay stations from 8 a.m. to 10 p.m. daily, including weekends and holidays. Meters and pay stations cost \$1.50 per hour and coin-only meters cost \$1 per hour.

For more information, visit phoenix.gov/streets.

## Phoenix's Water Quality Report is now available

**P**hoenix's 2014 Water Quality Report, which contains important information about the source and quality of your drinking water, is available to view online at phoenix.gov/waterqualityreport.

Customers who receive Phoenix tap water in west Anthem can see their specific report at: phoenix.gov/westanthemwaterqualityreport. Both Phoenix and Anthem printed reports can be requested by phone, 602-534-1209.

To acquire the publication in Spanish or an alternate format, call 602-262-6251 or 602-534-1113/TTY.

## Phoenix Public Library feeds young minds and bodies

**S**everal Phoenix Public Library locations offer Kids Café, which provides free meals to children enrolled in after-school and summer programs.

St. Mary's Food Bank Alliance provides the healthy meals, which are accompanied by an educational enrichment program presented by library staff.



Launched in January 2014, Kids Café serves 300 to 350 meals per week. Many children and families have expressed gratitude for both the food and fun provided by the program.

According to St. Mary's Food Bank Alliance, hunger is a concern for 28 percent of Arizona children, compared to 21.6% nationally. For more information on how you can help hungry children, visit firstfoodbank.org/child-nutrition-programs.

For more information about Kids Café at Phoenix Public Library, visit phoenixpubliclibrary.org or call 602-262-4636.

## Know before you go: transfer station fees

Are you planning to dispose a load of trash at a city transfer station? Here are reminders about disposal fees.

If you are a current Phoenix resident paying monthly refuse/trash fees, you may dispose one load up to one (1) ton (2,000 pounds) once each calendar month at no charge by complying with the following:



- You must present a copy of your city services (water) bill showing you have an active account paying full service refuse/trash fees that are current and not delinquent.
- You must present a photo I.D. with the name or address matching the city services bill or account. No substitutions permitted.
- To avoid a \$20 unsecured load fee, the load must be properly enclosed, covered or secured from the point of origin to prevent the spilling or blowing of solid waste from the vehicle.
- If your load exceeds one ton, you will be required to leave a deposit and weigh out after dumping. The customer must pay the current gate rate of \$38.25/ton for any disposed material in excess of one ton.
- One hour prior to closing, the empty weight (tare) of the vehicle will be estimated at the time of entry. Disposal fees based on the estimated tare fee are final and non-refundable.

For more information, please call customer service at 602-262-7251 or visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks) and click on "Transfer Station Hours."

## Doing What Matters...

Mike Eppard with the Water Services Department was working at Tres Rios Wetlands in southwest Phoenix when he noticed a pelican in distress.

The pelican, which is not native to Arizona, was struggling to fly and appeared to be choking on something. Mike grabbed the large bird, placed it on the flatbed of his truck and stuck his fingers down its throat. Sure enough, there was a fish lodged in the pelican's gullet.



It took Mike about 30 minutes to clear the pelican's airway by removing the fish in bits and pieces. Having cheated death, the pelican jumped to the ground and took off – a sight Mike will never forget.

Tres Rios, which is known as "the jewel of the desert," uses effluent water from the 91st Avenue Wastewater Treatment plant to create the wetlands, which attract all manner of wildlife.

## Maryvale Baseball Park to host Household Hazardous Waste event

The next Household Hazardous Waste (HHW) event is from 7 a.m. to noon Friday and Saturday, May 29 and 30, at the Maryvale Baseball Park, 3600 N. 51st Ave.

HHW events are only for city of Phoenix residential solid waste customers. Please bring your current city of Phoenix city services bill showing solid waste fees and a matching photo ID.

Non-hazardous materials brought to events will be sorted and disposed of as municipal solid waste. No commercial loads, large residential quantities, medical waste, explosives or radioactive waste will be accepted. A maximum of five over-the-road-tires per resident will be accepted. No tractor or oversize tires will be allowed.

For more information, call 602-262-7251 or visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks)

### Phoenix@YOUR SERVICE

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## Mark your calendar for 'I Recycle Phoenix'

The next "I Recycle Phoenix" event will be from 8 a.m. to noon Saturday, May 2, at University of Phoenix Offices, 4025 S. Riverpoint Parkway (University and 32nd Street exit off Interstate 10). At this "recycle-palooza," you can bring old laptops and electronics, phone books and writing utensils, rechargeable batteries, ink jet cartridges, clothing and small appliances. Residents also may shred documents (up to five boxes) and computer hard drives at the event.

Household hazardous waste items, such as tires, oil-based paints and chemicals, will not be accepted. A \$5 fee will be charged for each CRT monitor (bulky computer monitors) and \$10 for each CRT TV (tube).

For more information, visit [phoenixrecycles.org](http://phoenixrecycles.org) or call 602-262-4820.



## Holiday trash and recycling collection

Trash and recycling will be collected as regularly scheduled on Memorial Day, Monday, May 25. Please place your containers at least four feet apart and clear of all obstructions.

The North Gateway and 27th Avenue Transfer Stations are closed on all holidays. For more information about the holiday collection schedule, visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks) or call 602-262-7251.